



Welcome in apartment Bärenhütte

Your journey has finished and the holidays can start. We have decorated the apartment with care. Would you be so kind enjoying your stay with the care for the interior of the apartment. But in case you have remarks or suggestions, please let us know sending us an email to info@baerenhutte.com or give your feed-back in our “Gästenbuch”.

In case of technical problems with the apparatus or technology? Do not try to fix it yourself, but call mr. Georg Aschbacher, our concierge (+43-650-7090009) or call or housekeeper Heike (+43-6643-136714). Are there any other issues with your car or else, you can contact Mr. Aschbacher for information or help. Don't be shy to contact him.

To give you an idea about the surroundings and the functioning of all equipment, this info folder hopefully helps you in most cases, such as ski rentals, restaurants, ski slopes etc.

We hope you will enjoy your stay in the Bärenhütte.

Hans en Adri Vrijenhoef

Please pay attention! Apartment Bärenhütte is a No Smoking Apartment for allergic reasoning's. Thanks for attention.





Important to know.....

Dishwasher

A new dishwasher has been installed in 2021. The operation is easy; the picture shows the buttons. For each day you have booked, one tablet is available in the kitchen closet below the sink.



Oven

Wenn you like to use the oven, use the oven paper which is in one of the right cupboards to keep the oven clean.

→ **Caution: Oven and dishwasher can not be used at the same time, it may damage the fuses.**

Fridge

The fridge has a button which is usually turned off when you enter the apartment. You have to turn it into position 3 for correct operation. When leaving the Apartment, put this button back into 0 position, please. Please, do also remove all food or drinks from the fridge and bring this either to the garbage bins or take it home.



Heating

Woodstove:

The Apartment has a fire place with wood burner. Please, do not use other materials, except the wood supplied around the Apartment. Do not take the wood from the neighbors! The ash should be removed regularly and should be brought to the garbage bins.

The air can be controlled by the 2 handles as shown in the pictures on the right.



Electric heating:

If it is too cold, as in winter, you can use the electric heaters.

The heaters (including the underfloor heating in the bathroom) are automatically controlled to a maximum of 22 °C (thermostat 0). This means that the heaters normally switch off the contacts when the temperature is 22 °C in the apartment.

With the thermostat you can still control +/- 3 °C by yourself.

If it is too hot, you can change the temperature even with button B.

The operation is simple. Next to it is a photo of the controls.

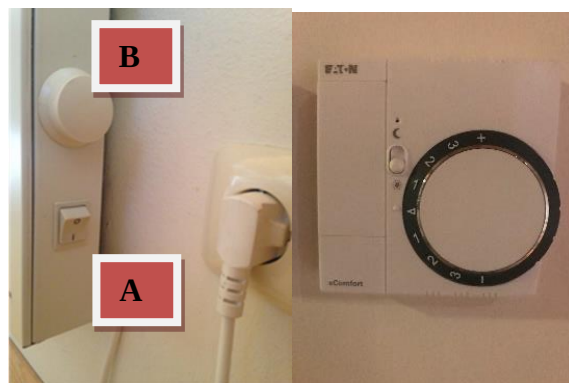
A. The button turns on the heater and should always be at "1"



B. Use this button “B” to control the temperature. Number "7" is usually sufficient. With the thermostat you can still control 3°C extra or 3°C less.

C. When you leave the apartment in winter, set the switch to "7", to avoid freezing and with thermostat at “0”. In the summer, the heater (“B”) can be turned off to "1".

Never remove the plug.



Thermostat auf “0”

Heated Bathroom

The bathroom has floor heating. To operate:

A. On-OFF switch

B. Normally 2 is Ok for the heating of the floor.



TV and Stereo

The TV and stereo shall be switched on behind the double bed on the rights side of the bed

The operation is easy: The controllers are in the pocket of the couch. Start the TV and it will automatically receive channel 3. Select the correct channel with the Changhong controller. When starting the DVD with controller, you should switch the source to “SCART” and using TV again select “DTV” as source on the Changhong controller. When switching manually, the TV will switch **automatically** to the DVD- mode.



Garbage bins

The garbage bins are about 150 Meter away, a little further (50 meters) than the Waldhaus (ski bus Stop).

Schnapps:

For every booking we serve a small bottle of Zirben schnapps , the local drink. If you like the drink and want to order for bringing home, please ask the concierge in time or buy at Tom’s Restaurant or Seewirt. Prices differ per liter but are in the range of 23-40 euro/liter.

Sauna:

Since 2012, there is a sauna outside of the Apartment. Since spring 2016 all guests of the Bärenhütte and the Turracher Berghütte (next door) are entitled to use this, so please organize with other guests once you wish to use the sauna. A special operations manual is in the information folder, in the English , Dutch and German language. Small bottles with sauna fragrances are freely available. Use 1 to 2 droplets per bucket (it is really enough!).



Bed Linen

Bed linen is available in the plastic bins. It contains all necessary linen for a comfortable stay. The beds are made up. When leaving the Apartment, please hang the wet linen on the laundry rack hanging near bathroom.. Dry materials can be placed back into the plastic bins. Heike will take the bed linen after you have left.

Nespresso

A Nespresso coffee maker is available. Use the required Cups. Please, be aware that the machine doses the water manually. You have to stop the supply of water manually at the right moment.

Damages

It is a pity, but sometimes it happens accidentally. Broken glasses, plates or equipment etc shall be removed and please do not buy yourself. Mr Weilharter has access to replacements, so please ask him to replace broken/damaged glasses, plates etc. When serious damages are to the couch or chairs or bed, Mr Weilharter will charge you the broken or damaged materials: Couch cover €150, Chair cover €100.

Technical problems

In case of technical problems, do not act yourself, but call Mr Weilharter : +43-6647-806676 .

Internet

There is free WIFI available.

The network is: BAERENHUTTE.

The Password is: **Turrach324** ; it is „Case sensitive“. See also the flyer in the Bärenhütte.

New

Bluetooth audio:

In the "Bärenhütte" there is an audio BLUETOOTH system. The network name is "Bärenhütte" with pin code "8757". This code is also in the flyer in the apartment. The strength of the sound can be regulated with your own I-pod or I-phone. Consider the other guests in the Bärenhütte and Turracher Berghütte.

Printer:

Since summer 2016 a new printing facility is available. Please send any document you wish to print to baerenhutte@hpeprint.com and it will be printed upstairs in the Bärenhütte. Ask the concierge or the guests in the upper apartment for the print-outs. First 10 pages are free of charge, Next pages will costs 1 euro per 10 pages, to be paid at the concierge or at the guests upstairs.

Childrens Bed + childrens chair

Under the stock bed is the children's bed, or ask the housekeeper. The bed linen is available in the cupboard in the hall. There is also the foldable children's chair. In case of questions ask mr. Aschbacher.

Extra Beds

In the "Bärenhütte" is one extra beds available. Ask mr. Aschbacher if you wish to use them. The costs are 10 Euro per day per bed. You can use them in the living room area for extra persons.



To eat

There are several good restaurants and bars on the Turracherhöhe. We propose the Seewirt bar (Goass Stadle) and restaurant for Apres-ski and dinner; to reserve: +43-42758234, and tell you are from the Bärenhütte. You will get a place normally after reservation. We also like „Die Almstube“. You will be brought by snow scooter to the Almstube from the place close to the K-Alm. Also here, you have to reserve (+43-42758244). On the ski area's we recommend Sonnenalm, Meizeit Hutte and Tom's Restaurant. You can eat cheap in Turracher Hof, and Röschl has very good fondue. Also the bigger hotels offer good food, also in summer. In summer many restaurants close for the evening.

Shopping & cash dispenser

The Turracherhöhe has only one small shop: SHOPPIE, next to the cash dispenser. It is close to the SEE-TAXI and opposite the small church. You can buy just small amenities. Also, you can order bread at the Bakery at the Turracherhöhe next to the SHOPPIE. After order, one day in advance, you can pick your order the day after as of 07.00 hrs.

In Ebene Reichenau (10-15 minutes' drive), Predlitz (15 Minutes), Tamsweg and Murau (both at 30 Minutes' drive) are more shops. Klagenfurt is at 50 minutes' drive and has all shops you wish.

Sauna and swimming pool

Our guests may use the wellness area of Seewirt, against a small payment; reserve at +43-42758234.

Ski cupboard:

New

A ski cupboard is outside at the upper apartment, closed with a key. They are attached on your apartment key. You can place your ski's there together with the guests upstairs, if you wish.

For safety

We hope you do not need these, but just in case:

1. Doctor	Dr. Wolfgang Hofmeister	04275-297
2. Doctor	Dr. Erich Skribot	04275-410
3. Doctor	Dr. E. Waidmann	04275-8180
4. Car support	Johanniter Unfallhilfe	04275-144
5. Fire brigade	Feuerwehr	04275-122
6. Police	Gendarmerie	04275-233
7. Emergency	Notruf	04275-133
8. Taxi	Butler Service Turracherhöhe	04275-68168

Check when leaving the Apartment

Please check the following before you leave the Apartment:

- 1 Is the wood heater **OFF** and ashes removed
- 2 All heaters **ON**, during winter the electrical ones at **number 7** plus thermostat at **"0"**
- 3 Bathroom floor heater **OFF**
- 4 TV and Stereo **OFF**, take the contact off the panel.
- 5 Linen in the plastic container and wet laundry at the laundry rack for drying.
- 6 Keep the mattress protector on the bed
- 7 Children's bed and chair back on their original places.
- 8 Fridge clean and empty on **OFF**.
- 9 Dishwasher empty and **OFF**
- 10 All lights **OFF**
- 11 Sauna clean and closed and **OFF**
- 12 Keep the door of the Bathroom **open** for ventilation!
- 13 Garbage to be removed from the house into the garbage bins
- 14 **Key** should be back in the key locker (change the code after closing, so new persons have to put the actual code again.)

Apartment „die Bärenhütte“

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